

Ford Motor Company

Ford Automotive Operations

Ford Motor Company
Ford Powertrain Purchasing
Trafford House
8 Station Way
Basil don, Essex.
England
SS16 5XX

Tuesday 22nd Jan, 2003

Mr. Steve Keller
Quality Manager
Pressac Communications Ltd,
Glaisdale Drive West,
Bilborough,
Nottingham.
NG8 4GY

Subject: Q1 Award

Dear Mr. Keller:

We are pleased to inform you that Pressac Communications Ltd, location code (P818M) has earned the Ford Q1 Award.

To acknowledge your achievement, you will receive a Q1 plaque and flag for your facility, which we hope you will proudly display as a symbol of your accomplishment and as a reminder to keep up the good work.

We commend Pressac Communications Ltd on this achievement and look forward to seeing the results of your efforts in the quality of the vehicles we produce.

Please extend our congratulations and appreciation to your employees whose hard work was critical in enabling Pressac to achieve Q1. We ask that you reinforce to all employees that Q1 is not the end of the road, but a milestone demonstrating their efforts towards continuous quality improvement.

Congratulations!

Sincerely,



John Smith
STA Director- Europe



Mike Barrett
Purchasing Manager

cc: Matthias Duex - Ford STA Department Manager
Klaus Hartmann - STA SP&PI